



Checking EMV Reader on MX9XX

1. Enter the device as a supervisor by pressing the 1,5, and 9 buttons. This will bring you to a menu that asks you to input a password (password below).
 - a. Password: 166832
2. Once in the system menu, select the “Disagnostics” tab (on MX9xx you may have to scroll to the right to find this option).
3. From here, select the “CARD” tab.
4. At this point, take any EMV ready card (any card with a chip on it) and insert it into the EMV reader.
5. Now you want to press the “Smart Card” tab
6. You should see the below image if the EMV reader on your device is working properly.
 - a. Please note that some card thicknesses vary, and results may vary based on that fact. This is a hardware test and is just here to make sure that the device has some card reading capabilities.

The screenshot shows a mobile application interface for a SmartCard Reader. At the top, a blue navigation bar contains the text 'Home > Diags > Card > SmartCard Reader'. Below this, there are three tabs: 'Mag. Reader', 'SmartCard Reader', and 'Contactless Reader'. The 'SmartCard Reader' tab is selected. Below the tabs is a table with two columns: 'Slot' and 'Status'. The table contains the following data:

Slot	Status
Customer	PASS: 3b 6b 0 0
#1	ERROR: Power Up Failed
#2	ERROR: Power Up Failed
#3	ERROR: Power Up Failed