

Testing EMV on Verifone Engage Series

- 1. Power on device
- 2. Press the 1,5, and 9 buttons all down simultaneously to boot into the Estate Management menu seen below...

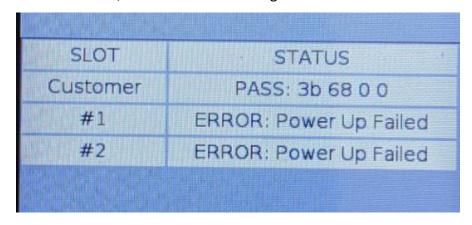


- 3. Press the 1,5, and 9 buttons all down simultaneously once again to boot into the Verix Terminal Manager Menu
- 4. From here you will see four options, please select "Supervisor" as seen below...



5. The device will now prompt you for a password. Please enter 1668321 and press the green enter button to gain access to the Supervisor Menu

- 6. From here, you will follow the path below...
 - a. Diagnostics>Card>Smart Card Reader
- 7. The device will now prompt you to insert a card. Please insert a chip capable card into the EMV reader of the device and press OK.
 - a. If you do not put the card into the EMV reader before pressing the OK message on the insert card prompt, the test will fail.
- 8. If your device's screen mirrors the image seen below, this means that the EMV hardware is working as it should. *Please note that the "3b 68 0 0" may not match, but as long as the Customer slot reads "PASS", the device is in working order"



9. If you get different results than what is seen above, please contact your hardware vendor.